



Cancellation and Payment Agreement

North Georgia Medical Solutions

Comfort. Care. No Waiting Rooms.

Payment Terms

1. Consultation Requirement

- All new clients must complete a paid consultation prior to scheduling services.
- The consultation fee is non-refundable.
- If services are booked within **60 days** of the consultation, the consultation fee will be applied toward the balance of the first service.
- If no services are booked within 60 days, a new consultation is required. Consultation fees do not roll over.

2. Invoices and Payment Deadlines

- An invoice will be issued **48 hours prior** to the scheduled service.
- **Full payment is due no later than 24 hours before the appointment.**
- Appointments without confirmed payment by the deadline will be automatically canceled.

3. Accepted Payment Methods

- North Georgia Medical Solutions accepts major credit/debit cards.
- Insurance is **not accepted**.

4. Receipts

- A receipt will be provided to the client once full payment is received and processed.

5. Cancellation & Rescheduling Policy

- Cancellations must be requested at least **48 hours before the appointment** to avoid forfeiture.
- One reschedule is allowed if requested more than 48 hours in advance; the rescheduled appointment must be completed within 30 days of initial appointment.
- Same-day cancellations, late cancellations (less than 48 hours), or missed appointments will result in forfeiture of payment.

6. Non-Refundable Payments

- All payments are **non-refundable and non-transferable**.
- Refunds are not issued under any circumstances, including late cancellations or missed visits.

Agreement

By booking, I acknowledge that I have read, understood, and agree to the terms of this Cancellation and Payment Agreement. I understand the consultation policy, invoice/payment deadlines, cancellation terms, and receipt policy as described above.